



Vat: 4730195114 | CK 2001/022861/23

29 June 2021

## The Protection of Personal Information Act, POPI

The POPI Act which commences on 1 July 2021, requires us to inform our customers that we are currently and will in future collect, process, retain and delete, destroy or de-identify such personal information in the prescribed manner, in order to pursue ONLY the legitimate interests of Retha's Kitchens CC.

We hereby confirm our commitment to protect all information collected and the data subjects' privacy by ensuring that their personal information is used appropriately, transparently, securely and in accordance with applicable laws, regulations and Codes of Conduct.

The POPI Act is important because it protects individuals and companies by preventing any harm to come to them through the mishandling or misuse of the personal information. Every person is affected by the POPI Act as it strengthens every citizen's right to privacy.

Retha's Kitchens CC will collect personal information of customers in effect to the purpose of providing services/products delivered which also includes financial transactions to be concluded. In terms of the POPI Act, personal information may only be processed if, given the purpose for which it is processed, it is adequate, relevant and not excessive.

This purpose is not limited to but may include:

- Administrative processing
- Fund's collection
- Confirming, verifying and updating customer details
- For the detection and prevention of fraud, crime or other malpractices
- Compliance with the National Credit Act and all legal and regulatory requirements
- For audit and record keeping

We shall not disclose personal information to any third-party service provider unless it is our duty or right to disclose in terms of, applicable legal legislation, or where it may be deemed necessary in order to protect Retha's Kitchens CC's rights.

We will, in accordance with the POPI Act, review our security controls, processes and policies regularly to ensure all personal information is secure.

Sincerely

The Members  
Retha's Kitchens CC

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